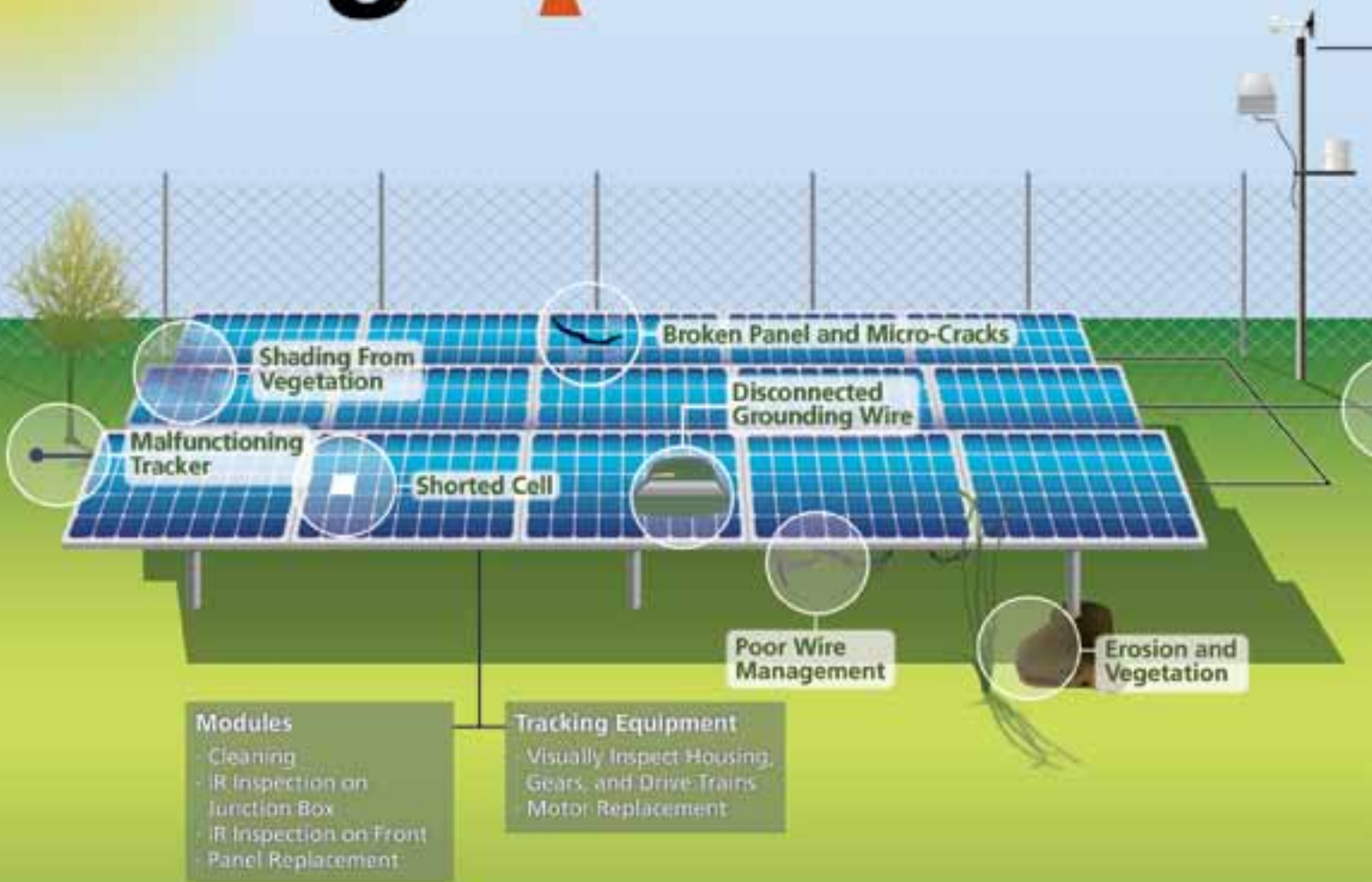




## SiteGuard<sup>®</sup> PV System Maintenance

Lower LCOE & simplify O&M for your entire PV system

# AE siteguard®



## AE Global Services



Fully Insured



Global Coverage  
Local Resources



MTR Focused



Remote Diagnosis  
and Resets



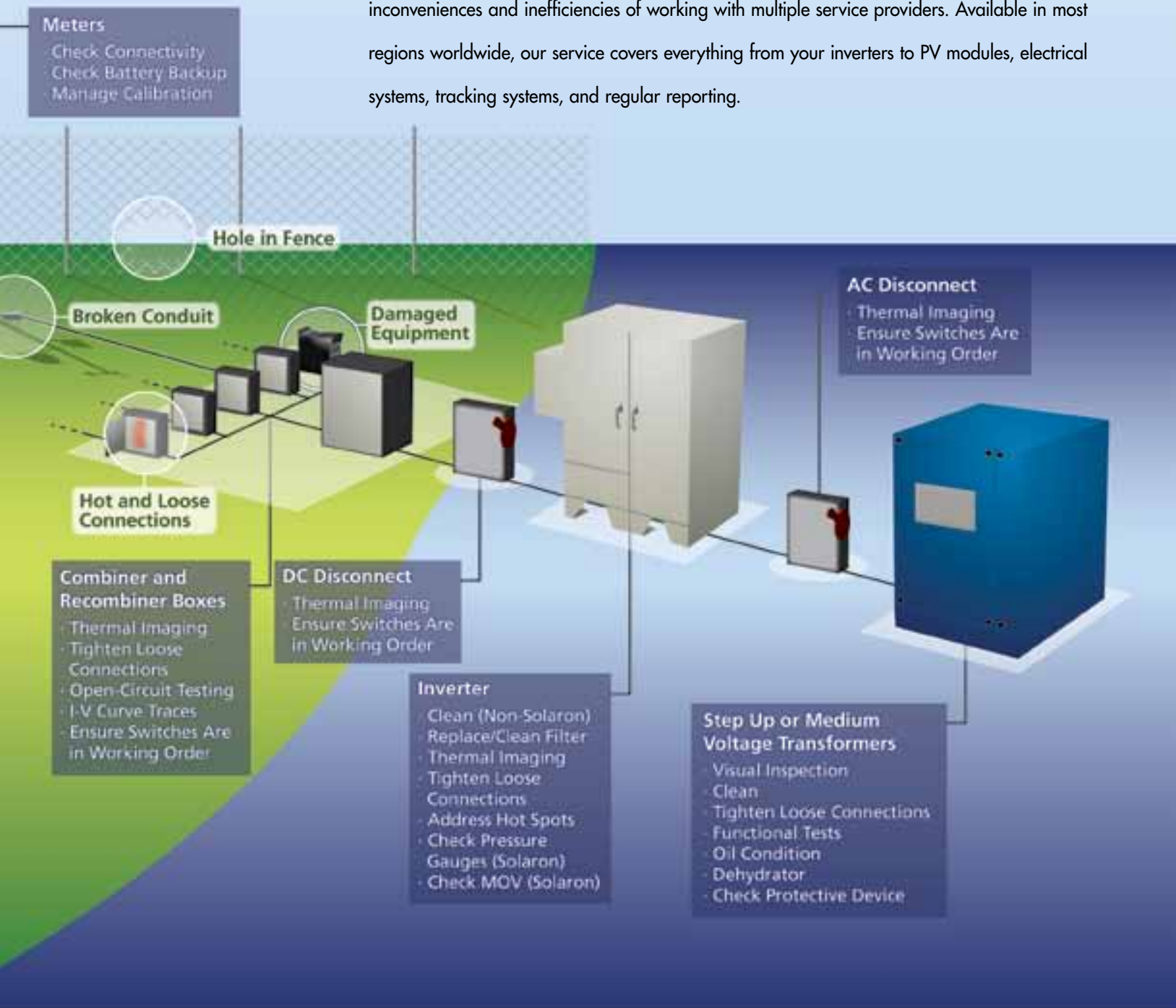
SafeGuard® PM



SafeGuard® Plus

## SafeGuard® Services

Advanced Energy Global Services offers SiteGuard® service to help you lower the levelized cost of energy (LCOE) and simplify operations and maintenance (O&M) for your entire PV site. You can rely on just one source to simplify your site maintenance—saving you time, money, and the inconveniences and inefficiencies of working with multiple service providers. Available in most regions worldwide, our service covers everything from your inverters to PV modules, electrical systems, tracking systems, and regular reporting.



## SiteGuard® Services



## Lower Your LCOE with SiteGuard Service

Levelized cost of energy is becoming the preferred metric for measuring PV system performance in ¢/kWh (or equivalent). LCOE takes into account performance, balance-of-system (BoS) costs, and ongoing operations and maintenance (O&M). AE SiteGuard® service can significantly reduce your O&M expenses. We'll manage your O&M and develop a plan scaled specifically for your PV site.

## Simplify O&M for Your Entire PV System

Maximize uptime and power generation, and prevent unanticipated issues from impacting production. Only AE combines innovative technologies, advanced lifetime service solutions, and long-established direct support throughout the world to maximize uptime, increase yield, and optimize productivity.

## Choose the Level of Service That is Right for You

Minimize unpredictable costs and accurately calculate service expenses for your financial model. You choose the level and scope of services that are right for you, and, if you make a long-term commitment, just one contract will ensure years of dedicated support.

Table 1 Choose from among the following dependable service offerings (X is included; O is optional).

	SafeGuard® PM	SafeGuard® Plus	SiteGuard® O&M
Service Reports	X	X	X
AE Inverter Annual Preventive Maintenance	X	X	O
AE Inverter Uptime Guarantee		X	O
AE Inverter Remote Diagnosis and Resets		X	O
Enhanced Response Time		X	O
Non-AE Inverter Maintenance			O
Site Inspection			O
BoS Preventive Maintenance			O
BoS Warranty Administration			O
BoS Warranty and Post-Warranty Repairs			O
On-Site Resources			O
Spares Inventory Management			O
Actionable Analysis			O
Regular Monitoring			O
Daily Monitoring Reports			O

To learn how we can support your specific project, contact your account manager, authorized AE representative, or technical support representative at [Technical.Support@aei.com](mailto:Technical.Support@aei.com).

Specifications are subject to change without notice.

Advanced Energy®, SafeGuard®, SiteGuard®, and Solaron® are U.S. trademarks or service marks of Advanced Energy Industries, Inc.



Advanced Energy Industries, Inc  
20720 Brison Blvd. PO Box 7248  
Bend, 97708 OR U.S.A  
T: 877.312.3832

[sales.support@aei.com](mailto:sales.support@aei.com)  
[www.advanced-energy.com/renewables](http://www.advanced-energy.com/renewables)

Please see [www.advanced-energy.com](http://www.advanced-energy.com) for worldwide contact information.

© Advanced Energy Industries, Inc. 2011  
All rights reserved. Printed in U.S.A.  
ENG-SiteGuard-230-04 OM 10/11